Meet Craig and Vanessa:

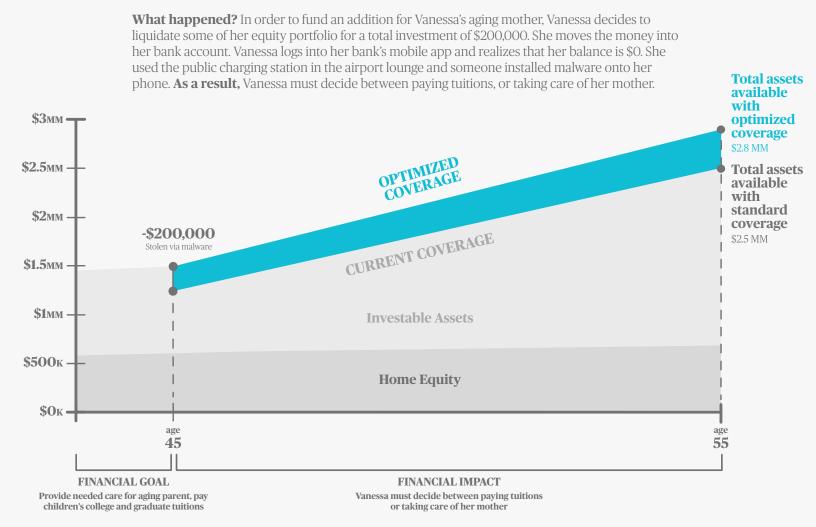


Money to care for aging mom stolen through malware; disrupts ability to have mom move closer

Mid-40's currently live in Englewood, CO

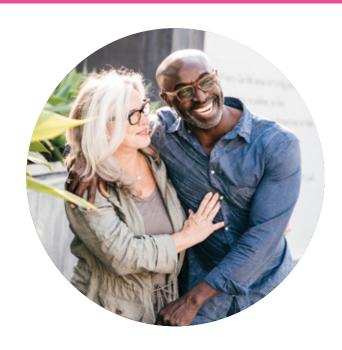
Planning to build a guest house on the property to take care of Vanessa's aging mom

Working with a financial planner on goal of having enough money saved to care for aging parent and paying for their children's college and graduate school





Meet Jennifer and Richard:



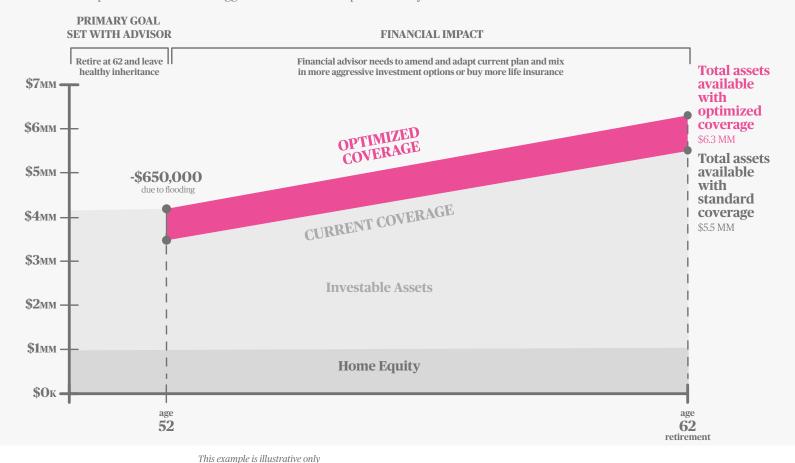
Heavy rainstorm floods home; decreases money in estate for children and grandchildren

58 years old currently live in Southlake, TX

Plan to retire at age 62 and move to Santa Fe, NM

Would like to grow estate as much as possible

What happened? Debris clogged the drainage systems, causing water to rise into their garage. At the same time, water flowed into their backyard from the yard of the house next door, where neighbors recently installed a pool that redirected drainage. As water flowed to the rear of the home, it breached the French doors and poured into the couple's kitchen. **As a result**, their financial advisor needs to amend and adapt current plan and mix in more aggressive investment options or buy more life insurance at less attractive terms.







Meet Ramona and Tom:



Pipe burst results in water damage to home, delays retirement by 5 years

Early 60's

currently live in Glencoe, IL

Home is 50% total wealth

significantly appreciated in value since they bought

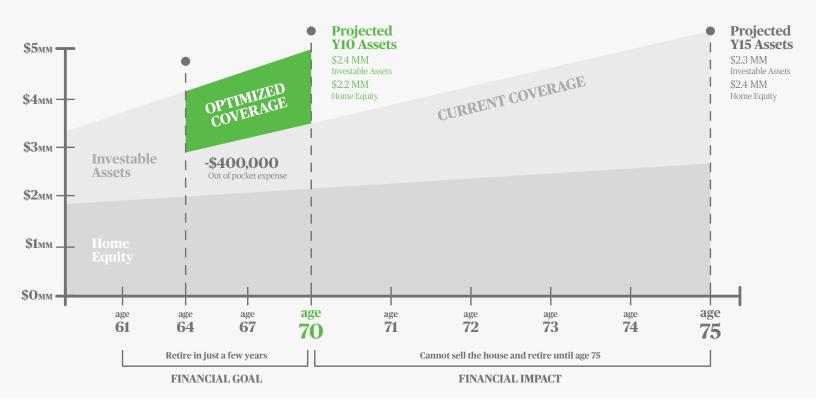
2 adult children

who have left home

Want to retire to Florida soon

will sell home, downsize and enjoy lower tax rates

A pipe burst in Ramona and Tom's home while they were away on vacation. The water runs for 5 days and severely damages the home. The great room and kitchen need to be gutted due to damage to walls, flooring, custom cabinetry and appliances. The water also damages the finished basement including the heating and cooling equipment, laundry room, electrical include the Creston Home Automation System. The standing water and humidity in home cause condensation throughout the home. The total damage including additional living expenses for having to move out of the home for several months was \$700,000.





Meet Rick and Sue:



Trampoline Accident wipes out college savings, children not able to select their first choice private universities

Early 40's

currently live in the suburbs outside Dallas, TX

Home has four bedrooms

backyard includes a pool and trampoline, popular with their childrens' friends

Set of twins

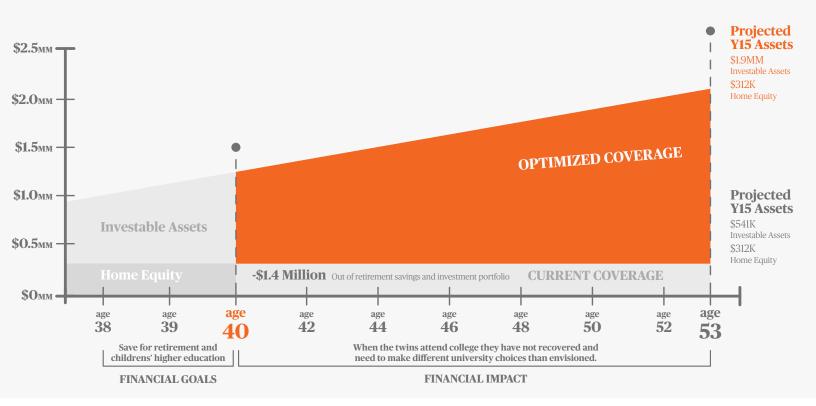
five years old

Want to save for private university education

as well as grow retirement savings and pay off house

While playing on the trampoline, one of their childrens' friends is severely injured.

The child's parents sue Rick and Sue for \$2 million in medical damages and negligence (because Rick and Sue weren't watching the kids). The lawsuit was lengthy with hefty legal fees (\$500k).





Meet Sonja:



Car accident and injury puts her life on hold for 3 years

Early 30's

rents a house in downtown Seattle, WA

Just bought an expensive car

and has begun working with an advisor to manage her finances

Single, successful

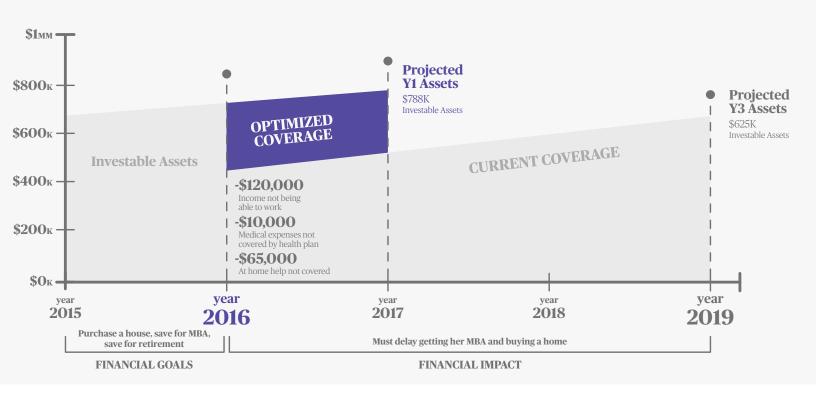
member of a tech company that recently went public

Likes to go on hiking trips

she drives to nearby national parks frequently in her new car

Sonja gets into an accident with a driver who had no insurance.

Her new \$50k car was totaled, and Sonja is seriously injured and cannot work for a year, losing \$120k income. Her medical expenses of \$600k were mostly covered by her health plan, but she was still left with a \$10k bill.





Chubb. Insured.[™]

This literature is descriptive only. Whether or to what extent a particular loss is covered depends or the facts and circumstances of the loss and the actual coverage of the policy as issued.

©2018 Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at www.chubb.com. Insurance provided by U.S. based Chubb underwriting companies. All products may not be available in all states. Coverage is subject to the language of the policies as actually issued. Surplus lines insuran sold only through licensed surplus lines producers. Chubb Personal Risk Services, P.O. Box 1600, Whitehouse Station, NJ 08889-1600. Form 02-01-0779

↓ OLIVER WYMAN

Chubb commissioned Oliver Wyman to assess how high net worth individuals (HNWIs) may be buying property and casualty (P&C) insurance sub-optimally, and how their financial advisers could potentially help them get the right coverage. Oliver Wyman also analyzed whether doing so is in the interests of financial advisers. Oliver Wyman surveyed a random sample of consumers and financial advisers selected based on characteristics described in the report. The analysis of such survey data and the findings described in the report were developed independently by Oliver Wyman. This study is intended to be directional and is not meant to be a projection or prediction of future results. The primary audience for this report includes financial advisers, insurance brokers, and carriers. This report is not insurance or investment advice and should not be relied on for such advice or as a substitute for consultation with professionals, including accountants, tax, legal, insurance or financial advisors

Oliver Wyman shall not have any liability to any third party in respect of this report or any actions taken or decisions made as a consequence of the results, advice or recommendations set forth herein.

The opinions expressed herein are valid only for the purpose stated herein and as of the date hereof. Information furnished by others, upon which all or portions of this report are based, is believed to be reliable but has not been verified. No warranty is given as to the accuracy of such information. Public information and industry and statistical data are from sources Oliver Wyman deems to be reliable; however, Oliver Wyman makes no representation as to the accuracy or completeness of such information and has accepted the information without further verification. No responsibility is taken for changes in market conditions or laws or regulations and no obligation is assumed to revise this report to reflect changes, events or conditions, which occur subsequent to the date hereof